

5 This section lists claims information that matches the **subject** given by the insurance company.
 NOTE: Claims listed in this section of the report match to the subject(s) for whom a search was requested (the information the company provided is shown in the Search Request Data section).

(j) In the Reported Claim History for Subject section, the claim address might be preceded by **M>**, **F>**, **R>**, or **I>**. The address shown for the claim is the insured property (risk) address for the policy covering the claim. The letter displayed indicates that the address for that claim matches the address indicated in the search request:
M> Mailing Address **F>** Former Address
R> Risk Address **I>** Identity Address

If no letter is displayed, the address shown is the insured (risk) address for the policy covering the claim.

6 This section lists additional information that may be used to enhance the search request data.

Identity Plus data is obtained from an identification information database developed by ChoicePoint. Any data marked with **++** to the left is different from the Search Request data.

(k) Possible Identity-Plus Messages:

- Identity Found** - identity matches subject(s) requested
- Multiple Identities Found** - each identity found matches to the subject in your search request
- Conflicting Identities Found** - verification recommended - each identity found matches to the subject in your search request, but the discovered identities conflict.
- Identity Not Found** - subject was not found.

7 This section lists previous inquiries made for each subject by other insurance companies.

5-----**REPORTED CLAIM HISTORY FOR SUBJECT**-----

Reported loss history with identification information that is underlined may not apply to this subject(s) and should be verified prior to use. This report is not a recommendation. Subscriber should independently determine what, if any, action to take.

 --CLUE File #-- AM BEST # ---Claim Number----
 Claim --Policy Type & Company-- ---Policy Number--- Cause Amount
 Date/Age -----Insured/Risk Address-----of Loss Paid

4/22/01 9019100970010035 86530 B86703316 DOG/O 9,000
 1yr-11mo C NORTH GEORGIA MUTUAL SW8545347
*DOE, J N (INSRD)
MAUPIN, DONALD (CLMNT)
72 PINE ISLE CT
j GAINESVILLE, GA 31362
 DOB: 10/21/56 Sex: M SSN: 999-99-9999
 Telephone: (770) 339-2993
 Mortgagee: MOUNTAIN MORTGAGE CORP.
 Loan: 7702F3301

**Narrative Information Below Refers to Above Claim -- B86703316
 Date Filed: 07/17/99 By: JOHN DOE Relation: INSURED
 MR. DOE STATES THAT THIS CLAIM WAS DUE TO HIS DOG ATTACKING A DELIVERY PERSON AND THAT HE NO LONGER HAS THE DOG.

6-----**ADDITIONAL INFORMATION**-----

 -- IDENTITY-PLUS (ID+) --

SUBJECT 1: **k** IDENTITY FOUND
 DATA BELOW MARKED ++ WAS ADDED TO
 YOUR SEARCH REQUEST

++ NAME: DOE, JOHN NATHAN
 DOB: 03/12/60
 ++ SSN: 999-99-9999
 ADDRESS: 246 13TH ST NE
 ATLANTA, GA 30309-2013
 ++ ADDRESS: 1592 PEACHTREE ST NE
 ATLANTA, GA 30309-3045

7-----**INQUIRY HISTORY**-----

Subject 1:
 07/13/02 ORANGE STATE MUTUAL
 (3788245787/33W54RT)

---Prepared by: COMPREHENSIVE LOSS UNDERWRITING EXCHANGE--
 ChoicePoint Inc.

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FREQUENTLY ASKED QUESTIONS

Q: Can I get an exact copy of the report my insurance company received?

A: C.L.U.E. information may be updated daily. Therefore, we can provide you with a copy of your C.L.U.E. report as it currently exists.

Q: Why was my insurance canceled? OR Why was my premium increased?

A: Only your insurance agent or company representative can answer these questions. ChoicePoint is not involved in the insurance company's decision-making process. Our only role is to provide information to the insurance company so they can properly assess each risk according to their individual criteria.

Q: Don't you need my permission to provide information about me?

A: When you applied for insurance, you gave the insurance company a permissible purpose to access information necessary in determining whether to issue you an insurance policy. An insurance company may obtain information from an outside source (such as an information reporting company) and inform you of the name of that outside source.

Q: Who do I contact if the search request information is incorrect?

A: Contact your insurance company to correct inaccurate search request information. It is provided to ChoicePoint by the insurance company.

Q: Can I correct information on my report?

A: Upon review of your report, you may want to enter a statement explaining the claim more fully, or you may want to challenge the accuracy of specific information an insurance company provided. ChoicePoint Insurance Consumer Center associates are eager to help you clarify or amend your C.L.U.E. report. We will verify the information with the reporting insurance company and notify you of the results within 30 days. Also, if your C.L.U.E. report contains items you feel deserve an explanation, we will be glad to add your personal statement to the C.L.U.E. report and include it in all future C.L.U.E. reports.

To add a statement or dispute a claim record, call or write us at the address below. Identify the specific claim by forwarding the following information:

- the C.L.U.E. reference or consumer number
- the name of the insurance company and the date of the claim
- a brief explanation of the facts (as you know them) pertaining to the challenged information

ChoicePoint Insurance Consumer Center
P.O. Box 105108
Atlanta, Georgia 30348-5108
1-888-497-0011 (Toll Free); Monday – Friday, 8:00 AM to 7:00 PM EST